

Family Survey



After School Program ID#: -

Date: - -

After School Program Name:

City:

State:

Instructions: Please answer each question by marking the circle under or next to your response. Use only a black or blue pen.

		STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE	NOT SURE/NOT APPLICABLE
1.	I was given an orientation to the after school program before or shortly after my child started the program.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2.	Personnel seem to like and respect my child.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3.	My child is benefiting from the program.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4.	Personnel are responsive to my child's individual characteristics/needs.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5.	Personnel are welcoming and respectful of me and other family members.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6.	Personnel communicate regularly with me.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7.	The program hours and schedule meet my needs.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8.	I feel free to share my ideas, concerns and suggestions with the after school program.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
9.	I have a say in how my child spends time at the program.					
10.	I feel welcome at the program any time.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
11.	Personnel discuss my child's growth and behavior in a helpful way.					
12.	There are personnel at the program who share my culture and language.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
13.	The after school program's fees are reasonable and fair.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
14.	My child likes coming to the after school program.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
15.	I would recommend the after school program to my family and friends.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
16.	Overall, I am satisfied with the after school program.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

17. Please use the space below to make additional comments about the after school program and its activities for children/youth.

Thank you for taking time to complete the survey.

Note to After School Providers: If the provider will be using this survey as part of their internal quality/performance improvement process, completed survey results are not to be returned to COA.